



Solving Project Problems

Managing Unexpected Problems and Offering Solutions





Lesson 1: Solving Project Problems

Managing Problems and Offering Solutions

Language Point

Giving options and explaining benefits and risks:

- If you have suggestions, present options first.
Step ① give options. Step ② ask for details or...
“Can we try... / What about (applying) ____.”
“...”
- You can suggest or recommend more actions if ...
“...”





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Look at the dialog between an engineer[Ⓐ] and developer[Ⓑ] discussing an application build. Put the phrases below into the blank spaces in the dialog.

Key Terms

• *Can we try... / What about (running)...*

• *... / ...*

• *... / ...*

- Ⓐ We're having issues with test delays that could affect the rollout. Any suggestions?
- Ⓑ ____, apply a quick patch... or ____ ...?
- Ⓐ We tried ... but ...
- Ⓑ OK, so... ____
- Ⓐ That might work, but ...
- Ⓑ OK, ____





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Discussion Problems 1 & 2

Use the persuasion phrases below in the following discussions with your partner.

SITUATION 1: You develop online design software. A new update is causing problems. Offer some solutions: ① roll back... ② check ... ③ reboot ...

SITUATION 2: You run an application development project, but : ① apply ... ② run ... ③ test ...



Key Terms

- *Can we try... / What about (running)...*
- ... / ...
- ... / ...



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Extended Discussion Problem

You are installing a logistics management system at a flower importer but are having problems with the set-up. Offer these suggestions... ① sync... ② apply ... ③ test ...

Speak to their team. Explain that ① and ②...

Use the phrases below to give suggestions.

Key Terms

- *Can we try... / What about (running)...*
- ... / ...
- ... / ...





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Final Discussion Problem

You manage video game development at your software company. Your new game release date has been delayed... Give suggestions: ① fix ... ② bring in ... ③ extend ... ④ simplify

Use the phrases below...



Key Terms

- *Can we try... / What about (running)...*
- ... / ...
- ... / ...